General Information

What is Salin Mobile Banking?
Salin's Mobile Banking allows you to view account information, pay bills, transfer funds, deposit checks, and locate Branches and ATMs.

What is required to enroll in Mobile Banking?

1. Registering for Salin Online Banking
2. A Salin Online Banking User ID and Password
3. An active Salin account.

How do I enroll in Mobile Banking?
No enrollment is necessary to use the Salin Mobile App; simply download Salin Mobile from Google Play or the Apple store. To log in, enter your Salin Online Banking User ID and Password. **Data usage charges may apply.**

Is Online Banking required to enroll in Mobile Banking?
Yes, you must have a Salin's Online Banking User ID and password to use Mobile Banking

Does Mobile Banking cost anything?
Salin Mobile Banking is a complimentary service that we provide to our valued clients. **Message and/or data usage charges may apply.**

Is Mobile Banking safe?
Yes, Mobile Banking is safe and secure. Mobile Banking is protected with state-of-the-art security technology. No identifiable personal information, such as your account number, will be sent or stored on your device.

What type of mobile device is required for Mobile Banking?

- Salin's Mobile Banking apps are available for iPhone and Android devices. Salin Mobile will be available on tablets this fall! **Data usage charges may apply.**
- Salin Mobile Web may be accessed by any device that supports mobile web browsing. All functionality except Mobile Deposit is available through Mobile Web. **Message and/or data usage charges may apply.**

What accounts will I be able to access through Mobile Banking?
You can access any Salin account through Salin's Mobile Banking.

How much transaction history is available through Mobile Banking?
You will be able to access your 5 most recent transactions in the recent section and the last 60 days in your transactions section.

What if my device is lost or stolen?
While account information is not stored on your device, there are a few steps you should take if your device is lost or stolen. For Mobile App users, please review your transactions as soon as you are able in order to confirm no unauthorized activity has taken place. If you cannot quickly get access to Salin Online Banking, please contact us at 1-800-320-7536 to speak with a Customer Service Representative who can assist you.

Can someone intercept my Mobile Banking transactions?
No. 128-bit SSL encryption protects your information as it travels from your mobile device to Salin. The 128-bit SSL encryption technology is the same encryption that safeguards Internet traffic for secure Web applications.

Can I safely recycle or dispose of my device if it has Mobile Banking on it?
Although your information is not stored on your mobile device, we recommend you delete any text messages and

delete the Mobile Banking application, as well as clear any browser history from the device before recycling or disposing.

If I get a new mobile device what do I need to do?

- **Mobile Web** –Since Mobile Web does not involve registering your mobile device or downloading an app, you do not need to do anything. You will be able to access your accounts through salinbank.mobi with your Online Banking User ID and Password. However, we do suggest that you delete any browser history from your old device
- **Mobile App** – Delete the Mobile Banking App from your old device and download the application to your new device.

How do I reset my Online Banking Password used for Mobile Web and Mobile App?
To reset your Online Banking password you will need to select "Forgot PW" from the main screen of your mobile banking app. .

Who do I contact for assistance with Mobile Banking?
You can call any Salin crewmember at your local branch or call Customer Service at 1-800-320-7536 for expert assistance and guidance in setting up Mobile Banking.

Salin Mobile App

What is Salin's Mobile App?
Salin's Mobile App is a secure mobile banking application available for the iPhone, and Android powered devices. With the Salin Mobile Banking App you can check balances, make a deposit, view transaction history, transfer funds, pay bills, make mobile deposits, and locate ATMs and branches.

Does Salin charge for their Mobile App?
No. All of the Salin Mobile Banking Apps are free to download. **Data usage charges may apply.**

How do I download the Mobile App to my iPhone or Android?
Search for "Salin" in the iTunes App Store or GooglePlay Store.

Can I pay bills through Mobile App?
Yes, bill payment is available through our Mobile Apps. You will be able to pay any bills you have set up through Salin Online Banking. To pay a bill you must first set it up in Online Banking.

Can I create Payees through Mobile App?
For security purposes, the creation of Payees must be completed within Online Banking

Can I transfer funds through Mobile App?
Yes, you can transfer funds between accounts for which you are an owner.

Mobile Web – salinbank.mobi

What is Mobile Web Banking?
Mobile Web Banking is a secure and convenient way to access your account information through a mobile web browser. With Mobile Web you can check balances, view transaction history, transfer funds, pay bills and locate ATMs and branches by logging into salinbank.mobi on your mobile device.

Does Salin charge for Mobile Web Banking?
No. Salin's Mobile Web is a complimentary service we provide to our customers. **Data usage charges may apply.**

Can I pay bills through Mobile Web Banking?
Yes, bill payment is available through Mobile Web Banking. You will be able to pay any bills you have set up through Salin Online Banking. To pay a bill you must first set it up in Online Banking

Can I create Payees through Web Banking?
For security purposes, the creation of Payees must be completed within Online Banking.

Can I transfer funds through Mobile Web Banking?
Yes, you can transfer funds between accounts for which you are an owner.

What happens if I change my mobile phone number?
For Mobile Web or Mobile Apps, simply login to salinbank.mobi from your mobile browser, or download the Mobile app to your new mobile device from the iTunes App Store or Google Play Store.

What happens if I change my mobile provider?
For Mobile Web or Mobile Apps, simply login to salinbank.mobi from your mobile browser, or download the Mobile app to your new mobile device from the iTunes App Store or Google Play Store.

*****For additional information regarding Salin Mobile Banking, and Salin Mobile Capture please refer to the MORE tab within the mobile app. Within the MORE tab further information regarding Terms & Conditions, Mobile Deposit User Agreement, and Fund Availability Policy.**